



Purpose	The Contractors time taken to rectify all defects.
Definition	The Contractors time taken to rectify all defects in the rectification period after

Calculation		
	Criteria	Score
	0%	0
	1% - 79%	1
		2
	80% - 99%	3
		4
	100%	5

Purpose

Purpose

Quality outputs and outcomes (right first time)
Monitor quality of works as evaluated at Practical Completion.

Calculation

Criteria	Score	Achieved Score
Up to 3		

Purpose

Effective delivery, strategic alignment of partners and win/win relationship.

Calculation

Criteria	Score	Achieved Score
0%		

Purpose

Use surveys to assess whether project meet clients expectations and whether they are satisfied with the results.

Calculation an0.006 Tc -0.003 Tw 0.723t Td()TjEMCS1 csa5/CS1 cs 1 scn-0.001 Tc 0.001 Tw 1

Construction Framework Agreement – Project X

Key Performance Indicators

Purpose

Contractor should pay undisputed invoices of small suppliers not more than 45 calendar days from the end of the calendar month, in accordance with the UK Prompt Payment Code.

Calculation

Criteria	Score	Achieved Score
0%	0	
0% - 50%	1	
51% - 75%	2	

Purpose	Ensure site health and safety
Definition	Notices and warnings received under the University of Worcester H&S card system.
Minimum Pass Mark	No more than Yellow Cards – 10 Red Cards – 1
Method	Site inspection carried out by Employer
Information Source	Health Safety and Environment Inspection Report

Calculation			
	Criteria	Score	Achieved Score
	10+ Yellow or 1 Red	0	
	8+ Yellow	1	
	4+ Yellow	2	
	Up to 3 Yellow only	3	
	Up to 2 Yellow only	4	
	Zero cards issued	5	

Purpose

Encourage sustainability and reduce waste to landfill.

Calculation

Criteria	Score	Achieved Score
0%		

Purpose

Ensuring d@urpt

